Devils Lake Transit Hours: 7:30 am to 5:00 pm Monday – Friday 701-662-5061

Place your ride reservation a day or more in advance. Same day service is available as the schedule allows.

If you have a ride scheduled and do not cancel it within 15 minutes of pickup time that will be counted at a no show and could lead to suspension.

Be ready 10 minutes prior to your scheduled time. The driver will wait no longer than 3 minutes and then will go on without you.

Fares: Have the correct fare when boarding the bus. **CHARGING IS NOT ALLOWED**. You must have your fare available at time of ride or no ride will be provided. If the driver does not have change, a ticket will be issued instead of change.

Tickets can be purchased by credit card only in the office.

The Bus <u>will not</u> go beyond John Deere or to the Dollar Tree and Walmart and beyond after 4:00 PM.

Riders shall conduct themselves in a courteous and respectful manner.

Passengers can bring with them only what they are able to carry on unassisted in one trip to the bus.

Animals other than service animals must be in pet carriers and are only allowed for veterinary visits for in town service only.

White (10 Rides) tickets and Pink (20 rides) tickets may be purchased from the driver using cash or check. If using a credit card tickets must be purchased in the SMS office. Reduced fare

tickets (Blue) can only be purchased in the office and you must have a voucher to purchase a blue ticket.

Suspension and/or the requirement of an escort may result if client is intoxicated, belligerent or any reason(s) that might harm or make it unsafe for any passenger, driver or vehicle.

Under Title VI of the Civil Rights Act of 1964, and its related statutes and regulations, no person or groups of persons shall be, on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any and all programs or activities funded in whole or in part with Federal funds. In addition to Title VI, there are other non-discrimination statutes which include sex, age, and disability. These requirements define an over-arching Title VI/Non-discrimination and ADA Program.

Devils Lake Transit will consider every request for reasonable accommodation from individuals with disabilities. Language assistance for persons with limited English proficiency (LEP) is available free of charge. To request a reasonable accommodation or language assistance contact our office at (701) 662-5061, in writing at 202 4th AVE NE; Devils Lake, ND 58301, or on our website at:

www.seniormealsandservices.com

A copy of the "Rider Policy" is available by calling 701-662-5061.

